

## 'Thank Dog It's Friday' Terms & Conditions

This document is an addition to our current terms & conditions which can be found on our website and is specifically aimed at any users who bring dogs into the building.

1. Any person who has brought a dog will be referred to as 'the owner' regardless of whether they are the legal owner of the dog or not.
2. The owner, whether they are linked to a membership or not, is fully responsible for the dog throughout the entirety of their booking.
3. All dogs must be able to get along with other dogs and people in a communal space. Aggressive dogs will be banned and the owner will be fined (amount will be determined by the damage caused to people, furniture and equipment).
4. All dogs must be toilet trained. If any dog does have an accident, it is the owners responsibility to clean up the mess and return the area to its former condition. If any dog is repeatedly having accidents onsite, they may be banned from returning.
5. Any damages caused to The Racquets Court as a result of the dog or cleaning up any mess caused by dog will be charged to the owner (either repair or replacements) plus as an admin fee of £50.00.
6. No barking where possible. Dogs which cannot control their barking will be banned from returning.
7. All dogs are expected to remain with their owner at all times. Dogs may not be left unattended while onsite.
8. All dogs must not become a nuisance to other users of The Racquets Court. Your dog should only approach people who have given permission to be approached and must be recalled on request.
9. We will provide water bowls for dogs.
10. Dogs are not permitted in the kitchen for hygiene purposes.
11. Owners must take dogs off the property (including the external parameter, appendix A) to relieve themselves and dispose of any dog waste in dog waste bins.
12. We retain the right to ban any dogs who does not comply to the above terms & conditions. Owners may also be banned if they are caught permitting any of the above.
13. If, on the dogs first visit to The Racquets Court, it becomes apparent they are not comfortable in the space and they need to leave, the owner can rebook their day pass for another day without their dog providing they notify us within 1 hour of arriving. After this time, no refunds or rebooking's will be permitted.
14. If you or your dog are banned for not complying with any of the above, refunds will not be given.

# Appendix A

